



MEMBERS MEETING

DATE: 3rd October 2019

TIME: 10.30 Start – 15.00 Finish

VENUE: Jurys Inn, Western Way, Exeter, EX1 2DB

<https://www.jurysinns.com/hotels/exeter/map>

Please contact: Bob Winnington – 07988 646384

Chair: Bob Winnington – Executive Officer MALG

AGENDA

10.30 -10.45 Welcome to all – Tina Chapple and Bob Winnington

10.45 - 11.45 South West Water Affordability Strategy
Tina Chapple - Customer Account Resolution Manager

11.45 – 12.45 Bailiffs and Bailiff Reforms
Peter Gent, Director, Andrew Wilson & Co

12.45 - 13.30 Networking lunch

13.30 - 13.45 Bob's Update

13.45 - 14.45 Challenges facing the Money Advice sector
Speaker TBA

14.45 – 15.00 AOB and Future Meetings for 2020

15.00 Close

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