



NOTES OF THE MAIN FORUM MEETING

held on Wednesday 31 October 2018 at Mazars LLP, 2nd Floor, Tower
Bridge House, St Katharine's Way, London E1W 1DD

Present:

Aggie Pacewicz	Gregory Pennington
Beth Forbes	Aperture
Bob Kingdon	Intrum
Bob Winnington	MALG
Enzo Montagnino	ARC Europe Ltd
Julian Vaughan	Advising Communities
Katie Ford	Hyde Housing
Kiri Saunders	Christians Against Poverty
Konstantin Khomin	The Royal British Legion
Johanne Butler	Shoosmiths LLP
Mike Moir	Nationwide
Nick Pearson	
Pat Cross	Nucleus Debt Advice
Rob Sandalls	StepChange Debt Charity
Ruth Burley	Perennial
Sara Williams	Debt Camel
Simone Caudell	Orbit Housing Association
Steve Perring	Pollen Street Capital
Stuart Goodman	Rainbow Money Advice

1. Welcome to new members, observers and representatives

Bob Kingdon, Co-chair Creditor, welcomed everyone to the meeting and thanked Mazars for hosting and providing the catering for the meeting.

2. Apologies

Alex Newton	Money Advice Trust
Ciaran Ennis	RCJ Advice Bureau
Corinne Laming	CCDAS
Darren Latter	Hastings Direct
Dionne Stocking	
Dipilka Gohil	Lewisham CAB
Gareth McNab	Nationwide
Gregory Ashby	Money A & E
Ian Park	Maidstone CAB
Jessica Foulds	Oxhey CAB
Kevin Edgar	TBI Financial Services Ltd
Lee Usher	Computershare

Lesley Fereti	Lester Aldridge
Marcia Harris	Brixton Advice
Necla Bakirci	Camden CAB
Paul Bowden	Wilkin Chapman LLP
Perry Douglas	Money Advice Trust
Rebecca Price	Provident Financial
Thomas Edmunds	Zopa
Tony Catherall	Bromley Community Counselling Service
Waheed Darr	Link Financial

3. To receive the notes of the last meeting of the Forum held on 28 February 2018 and to look at matters arising not on the Agenda

There were no matters arising.

4. To receive a report from the Honorary Treasurer

Balances as of today are:

- Community Account: £886.88
- Business Saver: £1134.95

Expenses – No expenses incurred for the July meeting. No take up for the offer of travel expenses to the Talk Money Conference

Outstanding Regional Members Subscriptions – All subs have been paid.

5. To receive a report following the Steering Committee meeting held on 15 June 2018

New Committee Members - Steve Perring announced Gareth McNab (Nationwide) and Paul Bowden (Wilkin Chapman) as the new members of the committee.

Future speakers/topics – Ideas and suggestions included:

- Payday Loans – Consumer Finance Association
- CCJ Consultation – Registry Trust / CIVEA
- Addictions and financial abuse
- Fraud Trends

Suggestions always welcome

Survey – 10 responses received

Venue – Lots of positive and complimentary feedback regarding the room and the lunch

Speakers – Ethical Debt Collection presentation well received and voted very relevant by 80% of those who responded

Future Speakers/Topics

- Dementia Friends
- SMI update

2019 meeting dates – The dates for next year are:

- 27 February
- 17 July
- 16 October

6. The Big Debate - DMP: Fee -v- Free with Nick Pearson and Sara Williams (Debt Camel)

7. Presentation by Liz Thompson from the Lending Standards Board

Slides attached.

8. MALG update (Bob Winnington)

Talk Money Conference – This is taking place on 14 November. Due to popular demand the registration is now closed but there is a waiting list for those wishing to attend.

MALG Members Meeting – The final meeting of the year took place on 4 October hosted by Capital One with a utilities theme. The meeting dates for 2019 are:

- 7 February
- 11 April
- 4 July (AGM)
- 17 October

MALG South West – A new regional group will launch in 2019 with the first meeting on 24 January to be hosted by South West Water at the offices of Bournemouth Water in Bournemouth. Any organisations with a national footprint are warmly invited to support and attend these meetings and any suggestions of organisations in the South West will also be welcome.

Debt and Mental Health Evidence Form – MALG have commissioned a full review into the form and supporting documents with consideration to GDPR. A further update will be provided in early 2019. The form can still be used in the meantime in its current format.

Membership – There are a total of 43 organisations signed up as National Business Members of which 19 have joined so far in 2018. The current membership structure has been in place for two years which provides a good opportunity to review the benefits and develop further opportunities working closely with the regional groups. This review will commence in Q1 2019.

New Chair – MALG are still actively looking to fill this position.

9. AOB

There was no other business.

10. Date & venue for next meeting

The next meeting will be held on Wednesday 27 February 2019. Venue TBC.